MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

HENDRICKS MEDICAL CENTER PO BOX 1866 FORT WORTH TX 76101

Respondent Name

STATE OFFICE OF RISK MANAGEMENT

MFDR Tracking Number

M4-06-6744-01

DWC Claim #:
Injured Employee:
Date of Injury:
Employer Name:
Insurance Carrier #:

Carrier's Austin Representative Box

#45

MFDR Date Received

June 9, 2006

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary as stated on the Table of Disputed Services: "Stop loss applies"

Amount in Dispute: \$42,390.76

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary Dated July 12, 2006: "The Office will maintain proper reimbursement was issued for the charges in dispute. Attached is a copy of the physician bill review performed for the billed charges."

Respondent's Supplemental Position Summary Dated July 25, 2006: In review of the dispute packet and additional documentation submitted by the requestor...the Office found that the requestor has failed to meet its burden to prove additional reimbursement is warranted."

Responses Submitted by: SORM

SUMMARY OF FINDINGS

Disp	uted Dates	Disputed Services	Amount In Dispute	Amount Due
	er 6, 2005 to nber 4, 2005	Inpatient Hospital Services	\$42,390.76	\$4,481.40

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.304, 17 *Texas Register* 1105, effective February 20, 1992, amended effective July 15, 2000, sets out the procedures for medical payments and denials.
- 2. 28 Texas Administrative Code §133.305 and §133.307, 27 *Texas Register* 12282, applicable to requests filed on or after January 1, 2003, sets out the procedures for resolving medical fee disputes.
- 3. 28 Texas Administrative Code §134.401, 22 *Texas Register* 6264, effective August 1, 1997, sets out the fee guidelines for inpatient services rendered in an acute care hospital.
- 4. 28 Texas Administrative Code §134.1, 27 *Texas Register* 4047, effective May 16, 2002, sets out the fee guidelines for a fair and reasonable amount of reimbursement in the absence of a contract or an applicable division fee guideline.

The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of Benefits

- B13 payment for service may have been previously paid
- 97 charge included in another charge or service
- B15 procedure/service is not paid separately
- W10 payment based on fair & reasonable methodology
- W4 no additional payment allowed after review
- 510 payment determined

Issues

- 1. Did the audited charges exceed \$40,000.00?
- 2. Did the admission in dispute involve unusually extensive services?
- 3. Did the admission in dispute involve unusually costly services?
- 4. Is the requestor entitled to additional reimbursement?

Findings

This dispute relates to inpatient surgical services provided in a hospital setting with reimbursement subject to the provisions of division rule at 28 Texas Administrative Code §134.401, titled Acute Care Inpatient Hospital Fee Guideline, effective August 1, 1997, 22 Texas Register 6264. The Third Court of Appeals' November 13, 2008 opinion in Texas Mutual Insurance Company v. Vista Community Medical Center, LLP, 275 South Western Reporter Third 538, 550 (Texas Appeals – Austin 2008, petition denied) addressed a challenge to the interpretation of 28 Texas Administrative Code §134.401. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved unusually costly and unusually extensive services." Both the requestor and respondent in this case were notified via form letter that the mandate for the decision cited above was issued on January 19, 2011. Each was given the opportunity to supplement their original MDR submission, position or response as applicable. The documentation filed by the requestor and respondent to date will be considered in determining whether the admission in dispute is eligible for reimbursement under the stop-loss method of payment, Consistent with the Third Court of Appeals' November 13, 2008 opinion, the division will address whether the total audited charges in this case exceed \$40,000; whether the admission and disputed services in this case are unusually extensive; and whether the admission and disputed services in this case are unusually costly. 28 Texas Administrative Code §134.401(c)(2)(C) states, in pertinent part, that "Independent reimbursement is allowed on a case-by-case basis if the particular case exceeds the stop-loss threshold as described in paragraph (6) of this subsection..." 28 Texas Administrative Code §134.401(c)(6) puts for the requirements to meet the three factors that will be discussed.

- 1. 28 Texas Administrative Code §134.401(c)(6)(A)(i) states "...to be eligible for stop-loss payment the total audited charges for a hospital admission must exceed \$40,000, the minimum stop-loss threshold." Furthermore, (A) (v) of that same section states "...Audited charges are those charges which remain after a bill review by the insurance carrier has been performed..." Review of the explanation of benefits issued by the carrier finds that the carrier did not deduct any charges in accordance with §134.401(c)(6)(A)(v); therefore the audited charges equal \$73,378.48. The division concludes that the total audited charges exceed \$40,000.
- 2. The requestor's position statement as stated on the Table of Disputed Services asserts "stop loss applies." In its position statement, the requestor presupposes that it is entitled to the stop loss method of payment. As noted above, the Third Court of Appeals in its November 13, 2008 rendered judgment to the contrary. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved...unusually

extensive services." The requestor failed to discuss the particulars of the admission in dispute that constitute unusually extensive services; therefore, the division finds that the requestor did not meet 28 TAC §134.401(c)(6).

- 3. In regards to whether the services were unusually costly, the requestor presupposes that the stop loss method of payment should apply. The Third Court of Appeals' November 13, 2008 opinion concluded that in order to be eligible for reimbursement under the stop-loss exception, a hospital must *demonstrate* that an admission involved unusually costly services thereby affirming 28 Texas Administrative Code §134.401(c)(6) which states that "Stop-loss is an independent reimbursement methodology established to ensure fair and reasonable compensation to the hospital for unusually costly services rendered during treatment to an injured worker." The requestor failed to discuss the particulars of the admission in dispute that constitute unusually costly services; therefore, the division finds that the requestor failed to meet 28 TAC §134.401(c)(6).
- 4. For the reasons stated above the services in dispute are not eligible for the stop-loss method of reimbursement. Consequently, reimbursement shall be calculated pursuant to 28 Texas Administrative Code §134.401(c)(1) titled Standard Per Diem Amount and §134.401(c)(4) titled Additional Reimbursements. The division notes that additional reimbursements under §134.401(c)(4) apply only to bills that do not reach the stop-loss threshold described in subsection (c)(6) of this section.
 - 28 Texas Administrative Code §134.401(b)(2)(A) states, "...The basic reimbursement for acute care hospital inpatient services rendered shall be the lesser of: (ii) the hospital's usual and customary charges or (iii) reimbursement as set out in subsection (c) of this section for that admission." 28 Texas Administrative Code §134.401(c)(3)(ii) states, in pertinent part, that "The applicable Workers' Compensation Standard Per Diem Amount (SPDA) is multiplied by the length of stay (LOS) for admission..." Review of the submitted documentation finds that the services provided were surgical; therefore the standard per diem rate is \$1,118.00 multiplied by the length of stay of 29 days equals \$32,422.00; however, the amount billed for the 29 days totaled \$17,124.50. The division concludes that the hospital's usual and customary charges are less than the reimbursement as set out in subsection (c). For that reason, \$17,124.50 is the allowable amount for the 29-day stay.
 - 28 Texas Administrative Code 28 Texas Administrative Code §134.401(c)(4)(B) allows that "When medically necessary the following services indicated by revenue codes shall be reimbursed at a fair and reasonable rate: (iii) hyperbaric oxygen (revenue code 413)." A review of the submitted hospital bill finds that the requestor billed \$13,537.50 for hyperbaric oxygen. 28 Texas Administrative Code §133.307(g)(3)(D), requires the requestor to provide "documentation that discusses, demonstrates, and justifies that the payment amount being sought is a fair and reasonable rate of reimbursement." Review of the submitted documentation finds that the requestor does not demonstrate or justify that the amount sought for revenue code 413 would be a fair and reasonable rate of reimbursement. Additional payment cannot be recommended.
 - The division notes that Texas Administrative Code §134.401(c)(4)(A), states "When medically necessary the following services indicated by revenue codes shall be reimbursed at cost to the hospital plus 10%: (i) Implantables (revenue codes 275, 276, and 278), and (ii) Orthotics and prosthetics (revenue code 274)." Review of the requestor's medical bills finds that the following items were billed under revenue code 278 and are therefore eligible for separate payment under §134.401(c)(4)(A).

Review of the medical documentation provided finds that although the requestor billed items under revenue code 278, no invoices were found to support the cost of the implantables billed. For that reason, no additional reimbursement is recommended.

The division concludes that the total allowable for this admission is \$17,124.50. The respondent issued payment in the amount of \$12,643.10. Based upon the documentation submitted, additional reimbursement in the amount of \$4,481.40 is recommended.

Conclusion

The submitted documentation does not support the reimbursement amount sought by the requestor. The requestor in this case demonstrated that the audited charges exceed \$40,000, but failed to discuss and demonstrate that the disputed inpatient hospital admission involved unusually extensive, and unusually costly services. Consequently, 28 Texas Administrative Code §134.401(b)(2)and (c)(4) are applied and result in additional reimbursement.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.091 (if applicable), the division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The division hereby ORDERS the respondent to remit to the requestor the amount of \$4,481.40 plus applicable accrued interest per 28 Texas Administrative Code §134.803, due within 30 days of receipt of this Order.

<u>Authorized Signature</u>			
		October	2012
Signature	Medical Fee Dispute Resolution Officer	Date	

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the division. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.